HFP Final General Notice

Family Member Number: FMN

DATE

HOH_NAME ADDR_LINE_1 ADDR_LINE_2 CITY, STATE ZIP



Dear HOH_NAME,

Please read this letter for important information about the Healthy Families Program!

Over the next year, all children in Healthy Families will move to the Medi-Cal program.

Your child will not lose any health, dental or vision coverage. Medi-Cal includes all the benefits of Healthy Families coverage.

- The move to Medi-Cal will happen over one year, starting in 2013.
- We will send you a letter with the date your child is being moved to Medi-Cal.
- We will send you three more letters with important information <u>before</u> your child is moved to Medi-Cal.

Important reminders before your child moves to Medi-Cal:

- Pay your Healthy Families premiums every month.
- Respond to letters about your Annual Eligibility Review.
- Send us your new address if you move and tell us if you change phone numbers.
- Watch your mailbox for three more letters about your child's move to Medi-Cal.

Please read the Frequently Asked Questions on the next page and visit our website at www.healthyfamilies.ca.gov.

If you have questions about Healthy Families, call 1-866-848-9166, Monday to Friday, 8 a.m. to 8 p.m. or Saturday, 8 a.m. to 5 p.m. The call is free.

Sincerely,

Healthy Families Program

See Other Side

Frequently Asked Questions About the Healthy Families' Move to Medi-Cal

1. Why is Healthy Families changing?

A new law in California says that children in Healthy Families must be moved to Medi-Cal. The move will take place over one year, starting in 2013.

2. Is Healthy Families open today?

Yes, Healthy Families is open. Don't forget to pay your premiums on time every month and read all your mail from Healthy Families and Medi-Cal.

You can use Health-e-App, the on-line Healthy Families Application, for your annual eligibility reviews or to add a child to Healthy Families. Visit Health-e-App at www.healtheapp.net.

3. What is Medi-Cal?

Medi-Cal is California's Medicaid program. It provides medical, dental and vision benefits.

4. Will my child be in the same health plan?

Your child will have health coverage. If your child's Healthy Families health plan also works with Medi-Cal, your child will stay in the same plan.

If your child's Healthy Families health plan does not work with Medi-Cal, you will have to choose a new health plan or a Medi-Cal doctor, depending on the county you live in. We will send you more letters if you need to select a new plan for your child.

5. Will my child be in the same dental plan?

Your child will have dental coverage, but may not be in the same dental plan. We will send you more letters about dental coverage.

6. Will my child be in the same vision plan?

Your child will have vision coverage. Medi-Cal provides vision services through Medi-Cal health plans and Medi-Cal doctors. We will send you more letters about vision coverage.

7. Will I pay premiums for my child in Medi-Cal?

It depends on your income. Some families may not have to pay premiums to Medi-Cal. Some higher income families may pay monthly premiums of \$13 for each child, up to a maximum of \$39 for all children in a family.